

| <b>NEW JERSEY BOARD OF PUBLIC UTILITIES</b>  |                  |                      |                    |                     |                    |
|--|------------------|----------------------|--------------------|---------------------|--------------------|
| <b>Performance Indicators - FY2021 Materials</b>   | <b>Frequency</b> | <b>Desired Trend</b> | <b>FY20 Actual</b> | <b>FY21 Revised</b> | <b>FY22 Target</b> |
| <b>Assure Safe and Reliable Utility Service Delivery</b>   |                  |                      |                    |                     |                    |
| Utility damages per 1,000 markout requests (annual reporting)  | a                | reduce               | 2.45               | 2.4                 | 2.33               |
| Number of pipeline inspections per 100 miles of main and transmission pipelines in service (annual reporting)  | m                | increase             | 1.33               | 0.85                | 1.26               |
| Number of water main breaks among BPU-regulated water utilities  | a                | reduce               | 38                 | 29                  | 36                 |
| Percent of water within system that is lost and unaccounted for, post-Distribution System Improvement Charge (DSIC) infrastructure replacement funding program | a                | reduce               | 15%                | 15%                 | 14%                |
| <b>Promote Affordable and Effective Utility Service</b>  |                  |                      |                    |                     |                    |
| Average monthly NJ residential gas bill - (\$/therm)   | m                | reduce               | \$1.05             | \$1.11              | \$1.05             |
| Average monthly NJ residential electric bill - (\$/kwh)  | m                | reduce               | \$0.17             | \$0.17              | \$0.16             |
| Average monthly NJ residential water bill - (\$/month)   | m                | reduce               | \$55               | \$47                | \$52.00            |
| Number of recipients supported by energy assistance grants   | a                | increase             | 437,544            | 294,538             | 450,406            |
| Total benefits distributed (in millions)   | a                | increase             | 196.1              | 98.8                | 196.2              |
| Number of customer contacts  | a                | increase             | 27,553             | 32,898              | 30,105             |
| Community solar capacity awarded to support LMI customers (40% of 75 MW) (MW)  | a                | increase             | 77.98              | 0                   | 39.77              |
| <b>Promote Clean Energy Sources</b>  |                  |                      |                    |                     |                    |
| Clean Energy Program Lifetime electricity savings (MWh)  | a                | increase             | 12,980,387         | 6,069,246           | 12,980,387         |
| Clean Energy Program Lifetime fuel savings (MMBtu)   | a                | increase             | 14,660,746         | 10,553,800          | 14,660,746         |
| Peak demand savings (kW)   | a                | increase             | 107,356            | 57,954              | 107,356            |
| Energy efficiency projects, Comfort Partners (homes completed)   | a                | increase             | 4,500              | 2,033               | 5,846              |
| Gas Savings - Comfort Partners (therms)  | a                | increase             | 25,000             | 30,025              | 40,283             |
| Electric Savings - Comfort Partners (KwH)  | a                | increase             | 36,000             | 23,975              | 67,000             |
| Total number of solar installations  | a                | increase             | 129,500            | 136,922             | 145,000            |
| Percent of offshore wind goal awarded (1,100 as a % of 7,500 MW)   | a                | increase             | 14.70%             | 14.70%              | 30.60%             |
| Number of EV incentives awarded  | a                | increase             | 2,200              | 6,634               | 6,000              |
| Number of EV municipal grants awarded (chargers or EVs)  | a                | increase             | 15                 | 5                   | n/a                |